# HRSA EHB USER GUIDE

# Noncompeting Continuation (NCC) Progress Report

# **User Guide for Grantees**

Last updated on: 06/30/2010





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# Noncompeting Continuation (NCC) Progress Report User Guide

#### 1. Introduction

### 1.1. Document Purpose and Scope

The purpose of this document is to provide detailed instructions to help grantees complete NCC Progress Reports for their grant within HRSA Electronic Handbook (EHB). Progress Reports in EHBs consist of:

- Standard Information, (i.e., the SF-PPR forms and the budget related forms)
- Program-Specific Information

Depending on your program, your Progress Report may require you to fill out the following combinations of forms:

- SF-PPR forms, Budget Information forms, and Program-Specific Information forms
- SF-PPR forms, Performance Narrative, and Budget Information forms
- SF-PPR forms, and Program-Specific Information forms
- SF-PPR forms, and Performance Narrative

NOTE: None of the screens displayed in this user guide are for real grants.

#### 1.2. Document Organization and Version Control

This document contains 4 sections apart from the Introduction. Following is the summary:

Section	Description
Before You Access a Progress Report	Provides information that grantees need to know before they initiate Progress Reports.
Completing the Progress Report in HRSA Electronic Handbooks	Describes the steps necessary to complete and submit the Progress Report in the Electronic Handbooks.
Customer Support Information	Provides contact information to address technical and programmatic questions.
FAQs	Provides answers to frequently asked questions by various categories.

# 2. Before You Access a Progress Report

In order to initiate your Progress Report, you will have to access the HRSA Electronic Handbooks (EHBs). To do this, you must register within the EHBs. The purpose of the registration process is to collect consistent information from all users, avoid collection of redundant information, and allow for the unique identification of



each system user. Note that registration within HRSA EHBs is required only once for each user regardless of the organizations they represent.

If you already have a user account, you do not need to create another account. **Do not create duplicate user accounts.** If you are a new grantee organization user, you need to complete the following two steps to get appropriate access:

- 1. Individual users from an organization who participate in the grants process must create individual accounts in the system. To get registration guidance, go to <a href="https://grants.hrsa.gov/webexternal/home.asp">https://grants.hrsa.gov/webexternal/home.asp</a> and click Registration in the left side menu.
- 2. The user must then associate their account with the specific grantee organization. While searching for your organization, use your 10 digit grant number from box 4b of the NGA. If you recently received a grant from HRSA and have not registered before, this step will be applicable to you. Note that EHBs offers these roles Project Director, Authorizing Official, Business Official and an Other Employee role. To work on and submit the progress report within the EHBs, please request the Project Director for the grant to assign you appropriate access (i.e. Edit Noncompeting Continuation).

For detailed steps on registration information, see *HRSA's Electronic Submission User Guide* (<a href="http://www.hrsa.gov/grants/userguide.htm">http://www.hrsa.gov/grants/userguide.htm</a>).

For assistance in registering with HRSA EHBs, call 877-GO4-HRSA (877-464-4772) or 301-998-7373 between 9:00 am to 5:30 pm ET or email callcenter@hrsa.gov.



## 3. Completing the Progress Report in HRSA Electronic Handbooks

The next step is to complete your Progress Report in the HRSA Electronic Handbook (HRSA EHB).

Users new to the EHBs should be mindful that the system times-out after 30 minutes of inactivity. Some forms may take a long time to complete. Users should ensure that they save their work at frequent intervals.

### 3.1. Login and Access the Progress Report

#### 3.1.1 Logging In to the HRSA Electronic Handbooks

- 1. Point your browser to <a href="https://grants.hrsa.gov/webexternal/login.asp">https://grants.hrsa.gov/webexternal/login.asp</a>.
- 2. Enter your username and password.

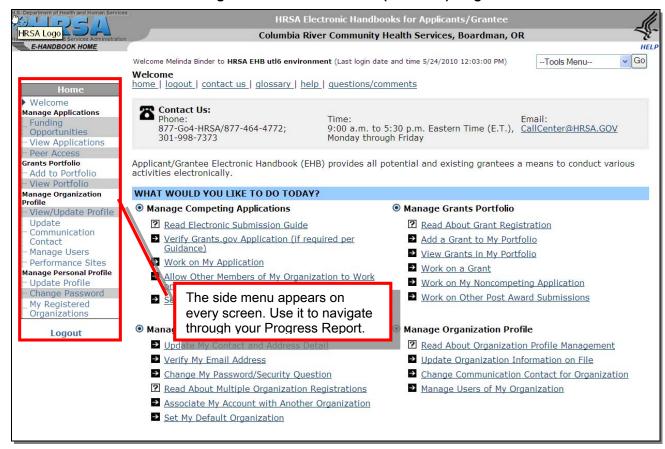
Figure 1: Section of Login Screen



- 3. Click Login
- 4. The 'HRSA EHB Home (Welcome)' Page (Figure 2) opens.



Figure 2: 'HRSA EHB Home (Welcome)' Page



Depending on your program, your 'HRSA EHB Home (Welcome)' Page may appear differently, and may not contain all the left side menu items listed in this figure.

#### 3.1.2 Accessing the Progress Report

Users who are accessing a progress report should follow these steps:

 On the 'HRSA EHB Home (Welcome)' Page, click the View Portfolio link under the Grants Portfolio heading on the left side menu (Figure 3).



Figure 3: Sample Left Side Menu on 'HRSA EHB Home (Welcome)' Page



- 2. The View Portfolio Page (Figure 4) will be displayed.
- 3. Choose the appropriate grant record and click the Open Grant Handbook link.

HRSA Electronic Handbooks for Applicants/Grantee Columbia River Community Health Services, Boardman, OR Welcome Melinda Binder to HRSA EHB utl6 environment (Last login date and time 5/24/2010 12:03:00 PM) --Tools Menu-View Portfolio ntact us | glossary | help | guestions/comments Welcome s a project director or an employee. Click on the Click Open Grant Handbook Manage Applications **GRANTS LIST** Opportunities View Applications Last ward Issued on: 02/25/2010 H80CS04207: Health Center Cluster Grants Portfolio - Add to Portfolio Project Period 12/1/2004-11/30/2010 **Budget Period** 12/1/2009-11/30/ View Portfolio Number of Support CRS EIN 1201056268A1 Manage Organization Open Grant Project Director Melinda Binder, Email: reitester1@hotmail.com, Phone: (541) 481-7212 View/Update Profile Update Communication Grant Contact Kellie Gilchrist, Email: reitester1@hotmail.com, Phone: (301) 443-1077 Program Contact Karen Charles, Empil: reitester1@hotmail.com, Phone: (301) 443-1531 Contact Manage Users C81CS13450:ARRA - Capital Improvement Program Last Award Issued on: 08/28/2009 Performance Sites lanage Personal Profile Project Period 6/29/2009-6/28/2011 Budget Period 6/29/2009-6/28/2011 Number of Support - Change Password CRS EIN 1201056268A1 Open Grant My Registered Project Director Melinda Binder, Email: reitester1@hotmail.com, Phone: (541) 481-7212 Ext: 29 Organizations Handbook Grant Contact Donna Giarth, Email: reitester1@hotmail.com, Phone: (301) 443-9142 Logout Karen McMillan, Email: reitester1@hotmail.com, Phone Program Contact Last Award Issued on: 09/18/2009 H8BCS11606:ARRA - Increased Demand for Services Project Period 3/27/2009-3/26/2011 **Budget Period** 3/27/2009-3/26/2011 Number of Support CRS EIN 1201056268A1 Years Open Grant Project Director Melinda Binder, Email: reitester1@hotmail.com, Phone: (541) 481-7212 Ext: 29 Handbook Grant Contact Curtis Colston, Email: reitester1@hotmail.com, Phone: (301) 443-3438 Program Contact Karen Charles, Email: reitester1@hotmail.com, Phone: (301) 443-1531

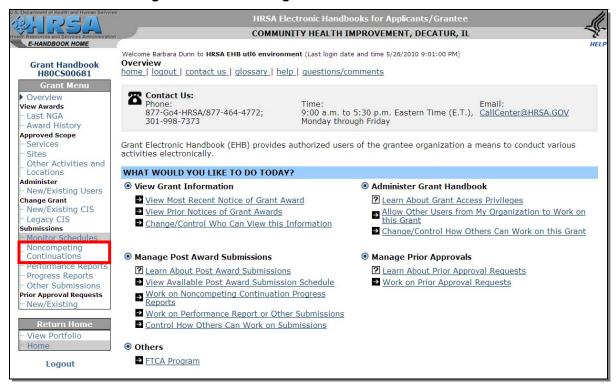
Figure 4: View Portfolio Page



4. The 'Welcome Page' for the Grant Handbook (Figure 5) corresponding to the link you clicked will be displayed.

Note that the screen contains a different left side menu than it did before.

Figure 5: 'Welcome Page' for the Grant Handbook

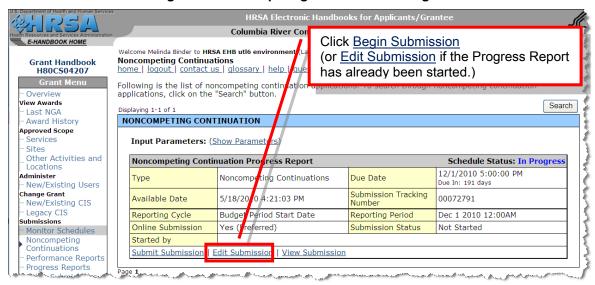


Depending on your program, your 'Welcome Page' for the Grant Handbook may appear differently, and may not contain all the left side menu items listed in this figure.

- 5. Click the Noncompeting Continuations link under the **Submissions** heading on the left side menu.
- 6. The Noncompeting Continuations Page will be displayed.



**Figure 6: Noncompeting Continuations Page** 



7. Click the <u>Begin Submission</u> (or <u>Edit Submission</u>) link corresponding to the progress report that you want to enter.

Once a progress report has been started, the Begin Submission link will change to Edit Submission.

8. The Status Page (for Progress Report) will be displayed.

Note that the screen contains a different left side menu than it did before. Use this left menu to navigate through the progress report.

Depending on your program, you may see one of the types of **Status Page (for Progress Report)** screens listed below (Figure 7, Figure 8, Figure 9, Figure 10).



Figure 7: Status Page (for Progress Report) - SF-PPR Forms, Budget Information Forms, and Program-Specific Information Forms

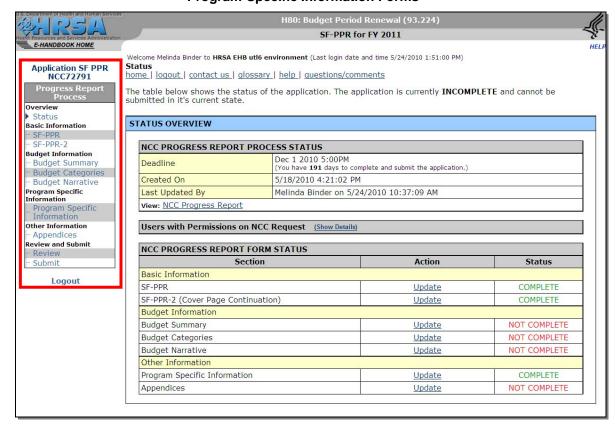




Figure 8: Status Page (for Progress Report) - SF-PPR Forms, Performance Narrative, and Budget Information Forms

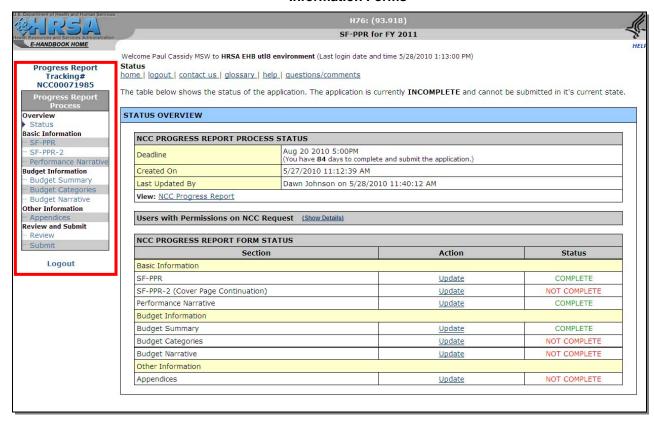


Figure 9: Status Page (for Progress Report) - SF-PPR Forms, and Program Specific Information

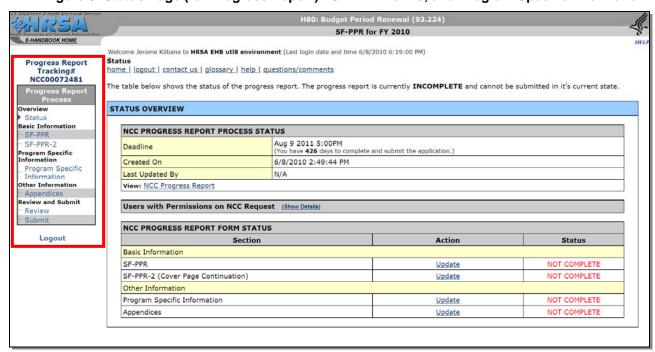
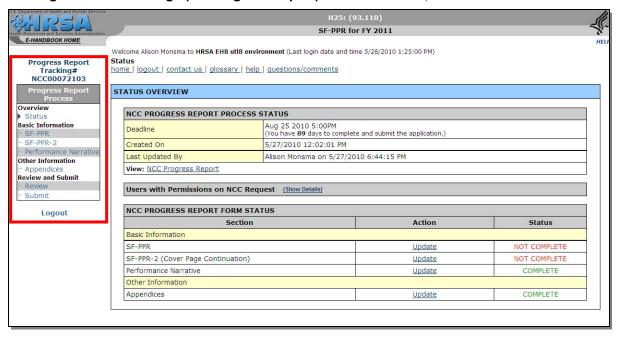




Figure 10: Status Page (for Progress Report) - SF-PPR Forms, and Performance Narrative



- 9. Click the <u>Update</u> link for the section you want to enter or revise.
  - ► The corresponding page will be displayed.
- 10. *If* your program's Progress Report contains Program Specific Information. click the <u>Update</u> link next to Program Specific Information, to enter or revise any of the program specific forms,
  - ► The Status Page (for Program Specific Information) will be displayed (not shown).

Depending on the type of grant program, there may NOT be a section for Program Specific Information. In this case, instead of completing the Program Specific Information, a Performance Narrative will need to be uploaded as part of the progress report.



#### 3.1.3 Navigating within the Progress Report

# Figure 11: Side Menu in Grantee Handbook

#### Progress Report Tracking# NCC00072725

NCC000/2/25		
Progress Report Process		
Overview		
Status		
Basic Information		
··· SF-PPR		
··· SF-PPR-2		
Budget Information		
Budget Summary		
Budget Categories		
··· Budget Narrative		
Program Specific		
Information		
Program Specific		
Information		
Other Information		
- Appendices		
Review and Submit		
··· Review		
Submit		

Logout

A navigation menu (Figure 11) appears on the left side of every screen in the Electronic Handbook. Use this menu to access the various pages of your Progress Report.

 To access the program specific information forms (if you have any), click the <u>Program Specific Information</u> link. (Note that when you are on Program Specific Forms, there is a different side menu.)

You can always go to the Status page to check your progress toward completing your *entire* submission: (There is a separate Status page for *Program Specific Information* forms, if the grant requires them.)

 Click Status under Overview to go to the Status Overview Page for the Entire Progress Report (Figure 41).



#### 3.2. Standard Forms (SF-PPR)

After you open your Progress Report, the first screen that appears is the **Status Page (for Progress Report)**, showing the various sections of overall SF-PPR.

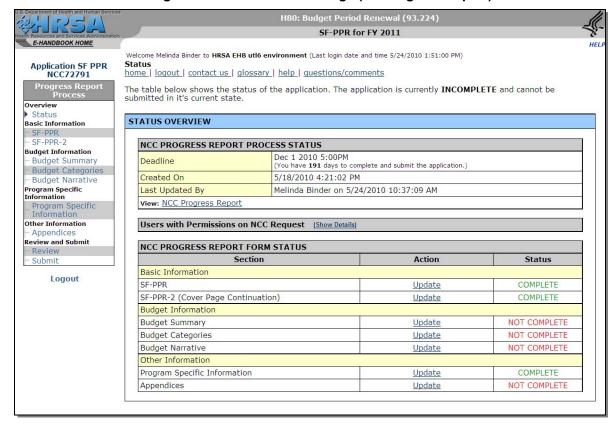


Figure 12: SAMPLE Status Page (for Progress Report)

The **Status Page (for Progress Report)** shows the status of each standard form (i.e., the SF-PPR forms) and budget form, as well as the summary status of *all the* Program Specific Information. You cannot submit your Progress Report until all forms in all sections are complete.

Your session will remain active for 30 minutes since your last activity. Please save your work every 5 minutes to avoid unexpected behavior.

Within the **NCC PROGRESS REPORT FORM STATUS** Table, click the <u>Update</u> link to open the corresponding form.

NOTE: For the purpose of this document, the left-side menu will be used to access each form.

However, as noted above, you can access any SF-PPR or budget form by returning to the Status Page (for Progress Report), and clicking its Update link.



#### 3.2.1 Basic Information: SF-PPR

The **SF-PPR Form** contains basic information about your grantee organization and is the cover page for the progress report. By default, the information will be pre-populated from the information in the application which started the last budget period, including the Authorizing Official(s) designated for the grant.

Click SF-PPR on the Progress Report left side menu to access the SF-PPR Form (Figure 13).

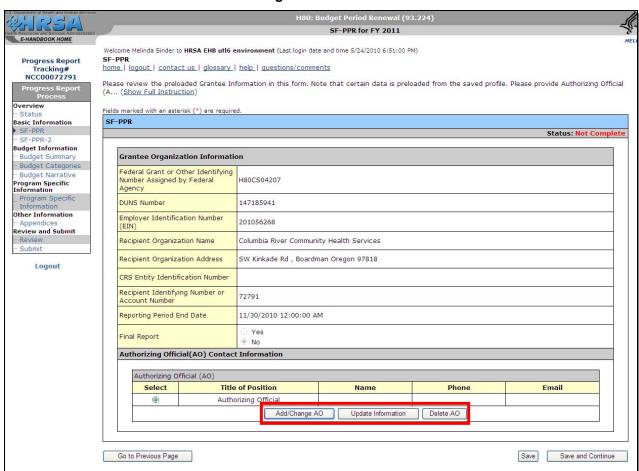


Figure 13: SF-PPR Form

You can perform the following functions on the screen:

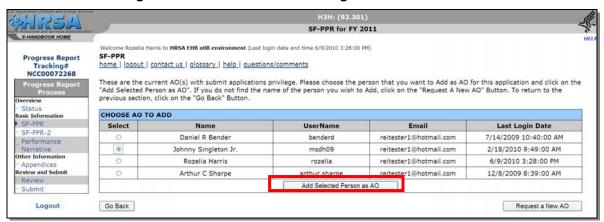


## **Options:**

- CHANGE selected Authorizing Official (below)
- ❖ ADD an AO (on page 20)
- ❖ UPDATE the AO information (on page 21)
- DELETE an AO (on page 21)
- ❖ To CHANGE the selected Authorizing Official,
  - 1. Select an AO and click Add/Change AO
    - ► The **SF-PPR Add Authorizing Official Form** (Figure 14) will be displayed, and will be populated with all the AO's registered for the grant.

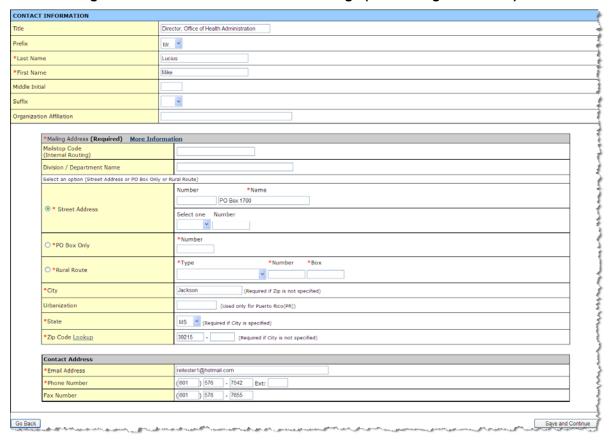


Figure 14: SF-PPR Add Authorizing Official Form



- 2. Select the user to be designated as the AO, if more than one user is listed.
- 3. Click Add Selected Person as AO .
  - ▶ The **SF-PPR Contact Information Page** (Figure 15) will be displayed for the selected user, listing the current contact information.

Figure 15: SF-PPR Contact Information Page (for existing HRSA user)



4. Verify and revise the contact information, as necessary. Fields marked with an asterisk (\*) are required.

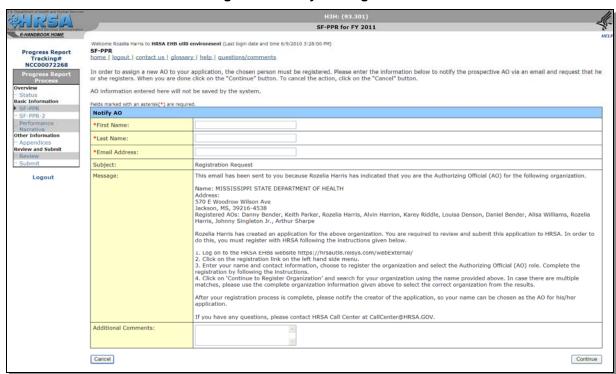


5. Click Save and Continue to save your information and return to the SF-PPR form (Figure 13)

The user that you added will be listed as the Authorizing Official.

- To ADD an AO,
  - 1. Click Add/Change AO
    - ► The SF-PPR Add Authorizing Official Form (Figure 14) will be displayed.
  - 2. Click Request a New AO
    - ▶ The **Notify AO Page** (Figure 16) will be displayed, to allow you to enter name and email address information into a pre-formatted email, requesting the HRSA employee to register in the HRSA EHB.

Figure 16: Notify AO Page



- 3. Complete the form, and click Continue
  - ► The Notify AO Confirmation Page will be displayed (Figure 17).



Figure 17: Notify AO Confirmation Page



- 4. Click Continue
  - ► You will be returned to the **SF-PPR Form** (Figure 13).
- 5. The email displayed in the **Notify AO Confirmation Page** (Figure 17) will be sent, requesting the HRSA employee to register in the HRSA EHB.
  - After the HRSA employee registers within the EHB, you must return to the SF-PPR Form (Figure 13) and click Add/Change AO to display the SF-PPR Add Authorizing Official Form (Figure 14). The HRSA employee will now be listed on the screen to allow you to select him/her as an AO.
- To UPDATE the AO information.
  - 1. Select an AO and click Update Information
    - ▶ The SF-PPR Contact Information Page (Figure 15) will be displayed, listing the user's current contact information.
  - 2. Verify and revise the contact information, as necessary.
  - 3. Click Save and Continue to save your information and return to the SF-PPR Form (Figure 13).
- To DELETE an AO,
  - 1. Select an Authorizing Official and click Delete AO
    - ► You will be returned to the **SF-PPR Form** (Figure 13).

The AO that you deleted will not be listed under the **Name** column. (However it will still be listed in the **SF-PPR Add Authorizing Official Form** (Figure 14).

❖ If you are satisfied with the information on the screen, click Save and Continue to save your work and proceed to the next form.



#### 3.2.2 Basic Information: SF-PPR-2

The **SF-PPR-2 Form** contains information about the grant for which you are creating / updating the progress report, and is a continuation of SF-PPR form.

Click SF-PPR-2 on the Progress Report left side menu to access the SF-PPR-2 (Cover Page Continuation) Form (Figure 18), if it is not already displayed.

- By default, the information will be pre-populated from the information in the application which started the last budget period. This includes the Department Name, Division Name, and the Point of Contact (POC) registered for the grant.
- If a POC was not added in the application which initiated the last budget period, the system will list the Project Director (PD), Business Official (BO), and Authorizing Official (AO) from the application, so that one of them can be selected as a POC (see Add/Change POC below).
- In addition, the system will pre-populate the list of areas affected from all the awarded applications in the last budget period.

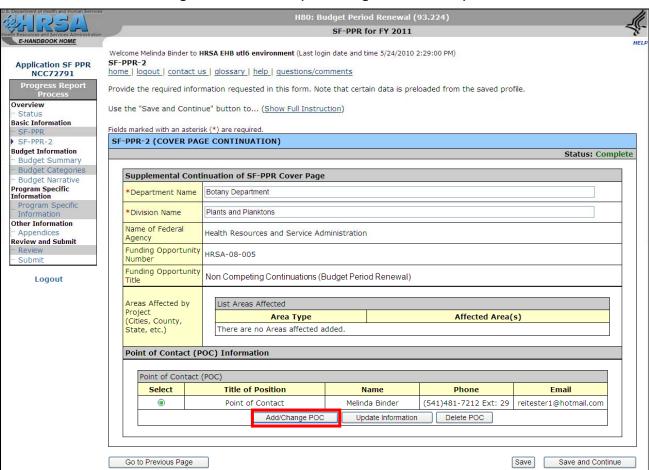


Figure 18: SF-PPR-2 (Cover Page Continuation) Form



#### Review the Supplemental Continuation of the SF-PPR Cover Page.

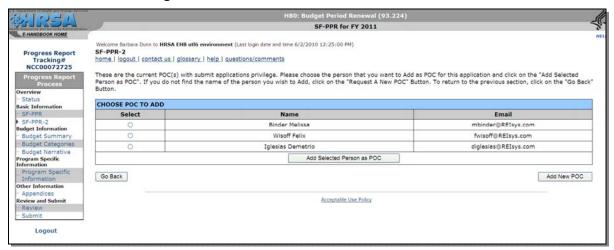
You can perform the following functions on the screen:



## **Options:**

- MODIFY Department Name and/or Division Name (below)
- ADD or CHANGE Point of Contact (below)
- UPDATE POC information (below)
- ❖ DELETE Point of Contact (on page 24)
- To MODIFY the Department Name and/or Division Name, replace the text in the text boxes.
- To ADD or CHANGE the Point of Contact,
  - 1. Select a Point of Contact, and click Add/Change POC.
    - ▶ The **SF-PPR Add Point of Contact Form** (Figure 19) will be displayed, and will be populated from the list of contacts proposed in the awarded application which started the last budget period.

Figure 19: SF-PPR Add Point of Contact Form



- 2. Select the person to be designated as the POC, if more than one user is listed.
- 3. Click Add Selected Person as POC .
  - ▶ The **SF-PPR Contact Information Page** (Figure 15) will be displayed, listing the current contact information for the contact.

If you click Add New POC, the SF-PPR Contact Information Page (Figure 15) will also be displayed. However, all the fields will be blank as you will need to provide the information for the new POC.

- 4. Verify and revise the contact information, as necessary.
- 5. Click Save and Continue to save your information and return to the SF-PPR-2 (Cover Page Continuation) Form (Figure 18).

The user that you added will be listed as a Point of Contact.

- To UPDATE the POC information,
  - 1. Select a POC and click Update Information.
    - ▶ The SF-PPR Contact Information Page (Figure 15) will be displayed.



- 2. Verify and revise the contact information, as necessary.
- 3. Click Save and Continue to save your information and return to the SF-PPR-2 (Cover Page Continuation) Form (Figure 18).
- ❖ To DELETE the Point of Contact,
  - 1. Select a Point of Contact, and click Delete POC.
    - ► You will be returned to the SF-PPR-2 (Cover Page Continuation) Form (Figure 18).

The POC that you deleted will not be listed under the Name column

If you are satisfied with the information on the screen, click Save and Continue to save your work and proceed to the next form.



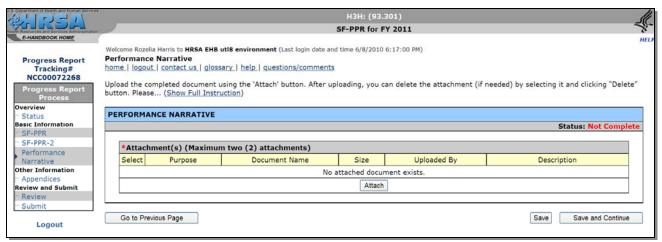
#### 3.2.3 Performance Narrative

Depending on the type of grant program, there may not be a Performance Narrative section. (If the Progress Report has a Program Specific Information section, it will not contain a Performance Narrative section.)

The **Performance Narrative Form** allows you to attach up to two (2) documents describing your grant's performance for the period covered by the Progress Report.

Click Performance Narrative on the Progress Report left side menu to access the **Performance Narrative Form** (Figure 20), if it is not already displayed.

Figure 20: Performance Narrative Form



You can perform the following functions on this screen related to Performance Narrative documents:

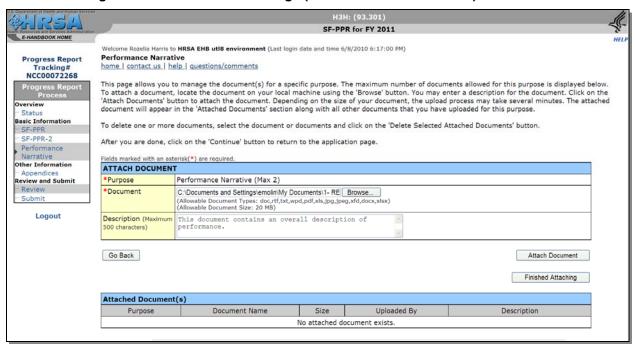


## Options:

- ATTACH document (below)
- ❖ UPDATE document description (on page 26)
- ❖ DELETE document (on page 27)
- To ATTACH a performance narrative document,
  - 1. Click Attach on the **Performance Narrative Form** (Figure 20) and follow the usual attachment procedures.
    - ► The Attach Document Page (for Performance Narrative) (Figure 21) will be displayed.



Figure 21: Attach Document Page (for Performance Narrative)



NOTE: This document is similar to the standard Attach Document Form, except that there is a field for you to enter a description of the document you are attaching.

- Optionally enter a description.
- 3. Follow the standard attachment procedures to attach the document.
- 4. After finishing the attachment procedures, the **Performance Narrative Form** will be re-displayed, with the attachment listed (Figure 22).

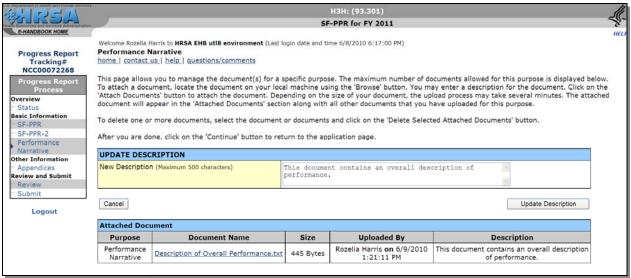
Figure 22: Performance Narrative Form (with Attachment Listed)



- To UPDATE the description of the document.
  - 1. Click Update Description on the Performance Narrative Form (with Attachment Listed) (Figure 22).
    - ► The Update Description Form (for Performance Narrative) (Figure 23) will be displayed.



Figure 23: Update Description Form (for Performance Narrative)



- 2. Modify the description, and click Update Description
  - ► You will be returned to the **Performance Narrative Form (with Attachment Listed)** (Figure 22). The description will reflect your change.
- ❖ To DELETE a document,
  - 1. Select the document to be deleted on the on the **Performance Narrative Form (with Attachment Listed)** (Figure 22).
  - Click Delete .
     The Delete Attachment Confirmation screen (not shown) will be displayed.
  - 3. Click Confirm Delete .
    - ▶ You will be returned to the **Performance Narrative Form (with Attachment Listed)** (Figure 22).

The document you deleted will no longer be listed.

❖ If you are satisfied with the information on the screen, click Save and Continue to save your work and proceed to the next form.



#### 3.2.4 Budget Information for Health Center Cluster Program (H80) Progress Reports

#### 3.2.4.1 Budget Information: Budget Summary (H80 grants)

The **Budget Summary Form** (Figure 24) can be used to provide a break-down of federal funding for each grant program function (e.g. Community Health Center, Migrant Health Center, etc). The CFDA number is provided for each listed sub-program.

The budget summary form pre-populates the list of grant program functions (e.g. Community Health Center, Migrant Health Center, etc) for which the grantee is currently receiving federal funds.

The Recommended Federal Funding amount is shown from the last Notice of Grant Award (NGA) received by the grantee. This **Budget Summary Form** can be used to update the budget information (federal and nonfederal budget) for each of the listed grant program functions (also referred here as sub-programs) such that the total federal budget for all sub-programs equals the recommended federal amount from the last NGA.

Click Budget Summary on the Progress Report left side menu to access the **Budget Summary Form (H80)** (Figure 24), if it is not already displayed.

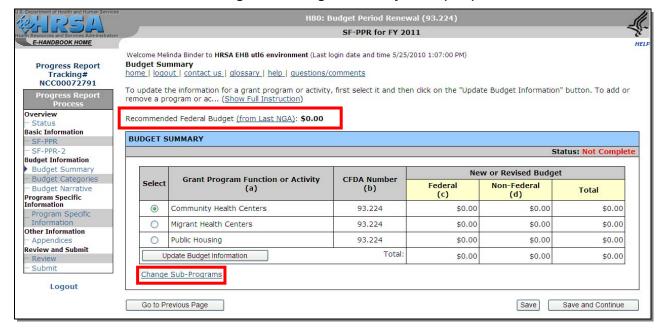


Figure 24: Budget Summary Form (H80)

You can perform the following functions on this screen:

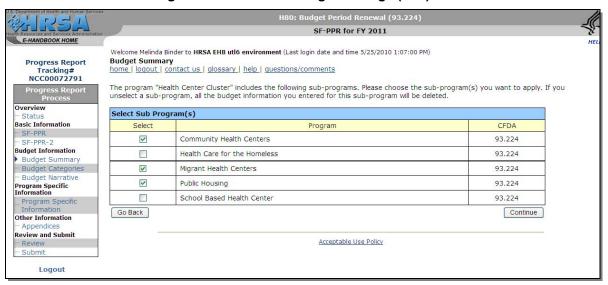


# **Options:**

- ADD or REMOVE Sub-Programs (below)
- ❖ UPDATE Sub-Program Budget Information (on page 29)
- To ADD any missing sub-program(s) or to REMOVE a sub-program,
  - 1. Click the <u>Change Sub-Programs</u> link, located below the table.
    - ► The Select Sub-Programs Page (H80) (Figure 25) will be displayed.
    - A This link will only appear on Progress reports for H80 grants.



Figure 25: Select Sub-Programs Page (H80)



2. Select / de-select subprograms, as appropriate.

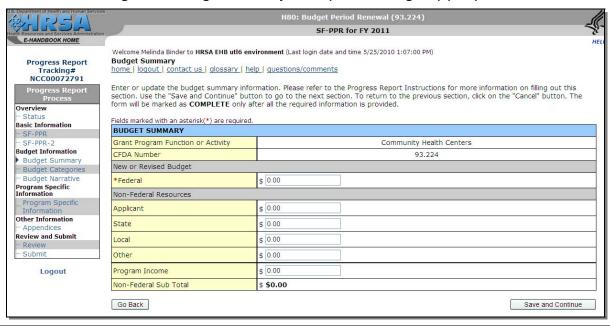
In the progress report, grantees should not seek funding for any sub-program for which they are not receiving federal funds.

- 3. Click Continue
  - ► You will be returned to the **Budget Summary Form (H80)** (Figure 24)

The listed sub-programs will reflect your changes.

- ❖ To UPDATE the budget information for a sub-program,
  - 1. Select the sub-program, and click Update Budget Information
    - ► The Budget Summary Form (for Sub-Program) (H80) (Figure 26) will be displayed.

Figure 26: Budget Summary Form (for Sub-Program) (H80)





- 2. Update the information for each category, as necessary. Fields marked with an asterisk (\*) are required.
- 3. Click Save and Continue
  - ► You will be returned to the **Budget Summary Form (H80)** (Figure 24)

The budget summary information for sub-program will reflect your changes.

- If you are satisfied with the information on the form, click Save and Continue to save your work and proceed to the next form.
  - A The system will validate that the Total Federal amount requested by the grantee for all sub-programs listed in the form is equal to the Recommended Federal Amount (from the last NGA).

#### 3.2.4.2 Budget Information: Budget Categories (H80 grants)

The **Budget Categories Form** allows you to update the budget object class amounts for each sub-program.

Click Budget Categories on the Progress Report left side menu to access the Budget Categories Form (H80) (Figure 27), if it is not already displayed.

△ The system will display all the sub-programs that are listed in Budget Summary Form (H80) (Figure 24).

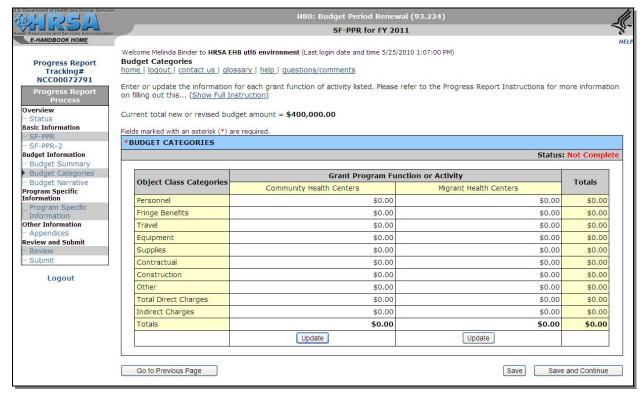


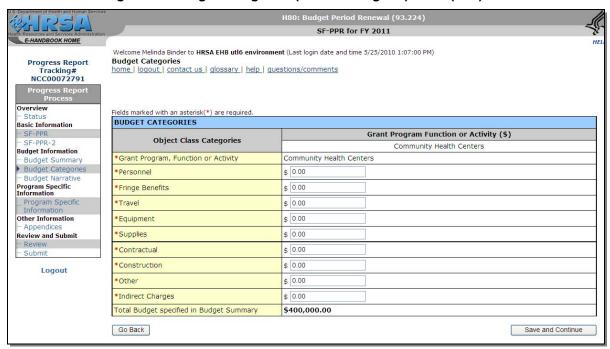
Figure 27: Budget Categories Form (H80)

- To update the budget object classes for a sub-program:
  - 1. Click Update under the sub-program for which you want specify amounts for budget object categories.
    - ► The Budget Categories (for Sub-Program) Form (H80) (Figure 28) will be displayed.

Note that the bottom line is populated with the total \$ for the sub-program, as reflected in the **Budget Summary Form (H80)** (Figure 24).



Figure 28: Budget Categories (for Sub-Program) Form (H80)



2. Enter the \$ amount for each budget object class. Fields marked with an asterisk (\*) are required.

Make sure, that, for a given sub-program, the total \$ of all the Budget Object Classes equal the amount in the *Total Budget specified in Budget Summary*.

- 3. When you are finished entering the \$ amounts, click Save and Continue.
  - ▶ You will be returned to the **Budget Categories Form (H80)** (Figure 27).

The \$ amounts that you entered for the sub-program's budget object classes will be listed.

When you are finished entering the budget object class amounts for each sub-program, click Save and Continue to save your work and proceed to the next form.



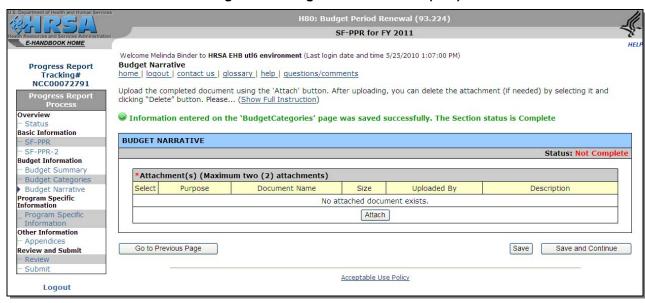
#### 3.2.4.3 Budget Information: Budget Narrative (H80 grants)

The **Budget Narrative Form** allows users to upload up to two (2) attachments that provide a budget narrative/justification.

(For more information regarding the budget narrative description, please refer to the Program Instructions.)

Click Budget Narrative on the Progress Report left side menu to access the **Budget Narrative Form (H80)** (Figure 29), if it is not already displayed.

Figure 29: Budget Narrative Form (H80)



- 1. To attach a budget narrative document, click Attach and follow the usual attachment procedures.
- 2. When you are finished attaching the document(s), click Save and Continue to save your work and proceed to the next form.



#### 3.2.5 Budget Information for Progress Reports (Non H80 grants)

#### 3.2.5.1 Budget Information: Budget Summary (non H80 grants)

Depending on the type of grant program, there may not be any sections for Budget Information.

The **Budget Summary Form** allows users to specify the non-federal portion of the total budget for the grant. In addition, the CFDA number is displayed for the listed Grant Program.

The federal portion of the total budget for the grant is pre-populated from Section 13 of the last Notice of Grant Award (NGA), which lists the recommended future federal funding support amount. The federal portion of the budget cannot be updated to an amount that is different from the recommended amount in the last NGA.

Click Budget Summary on the Progress Report left side menu to access the **Budget Summary form (non H80)** (Figure 30), if it is not already displayed.

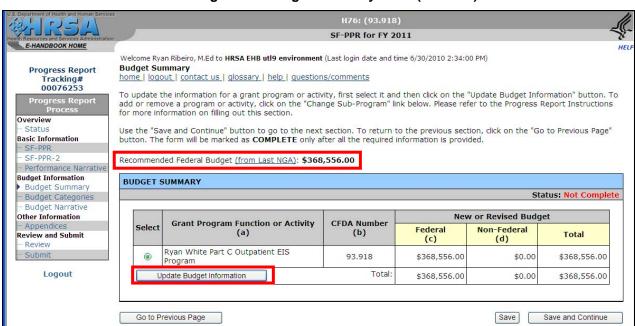


Figure 30: Budget Summary Form (non H80)

- To update the budget information:
  - 1. Select the Grant Program, and click Update Budget Information
    - ▶ The Budget Summary Form (for Grant Program) (non H80) (Figure 31) will be displayed.



Figure 31: Budget Summary Form (for Grant Program) (non H80)



- 2. Update the information for each category, as necessary. Fields marked with an asterisk (\*) are required.
- 3. Click Save and Continue
  - ▶ You will be returned to the **Budget Summary Form (non H80)** (Figure 30)

The budget summary information for Grant Program will reflect your changes.

When you are finished making the changes, click Save and Continue to save your work and proceed to the next form.

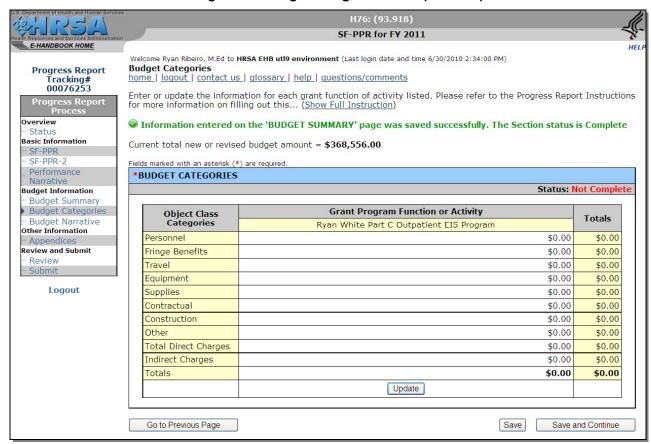
#### 3.2.5.2 Budget Information: Budget Categories (non H80 grants)

The **Budget Categories Form** allows you to update the budget amount for each object class category for the listed Grant Program(s).

Click Budget Categories on the Progress Report left side menu to access the Budget Categories Form (non H80) (Figure 32), if it is not already displayed.



Figure 32: Budget Categories Form (non H80)

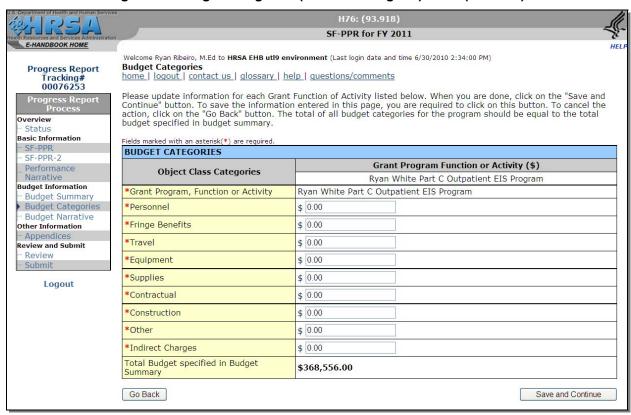


- To update the budget object class categories for a Grant Program:
  - 1. Click Update under the Grant Program Function or Activity for which you want to specify amounts for budget object categories.
    - ► The Budget Categories (for Grant Program) Form (non H80) (Figure 33) will be displayed.

Note that the bottom line is populated with the total budget for the Grant Program, as reflected in the **Budget Summary Form (non H80)** (Figure 30).



Figure 33: Budget Categories (for Grant Program) Form (non H80)



Enter the \$ amount for each budget object class category. Fields marked with an asterisk (\*) are required.

For the Grant Program, please ensure that the total \$ of all the Budget Object Class Categories equals the Total Budget specified in Budget Summary.

- 3. When you are finished entering the \$ amounts, click Save and Continue.
  - ▶ You will be returned to the **Budget Categories Form (non H80)** (Figure 32).

The \$ amounts that you entered for the budget object class categories will be listed.

When you are finished entering the budget object class amounts for each Grant Program, click Save and Continue to save your work and proceed to the next form.

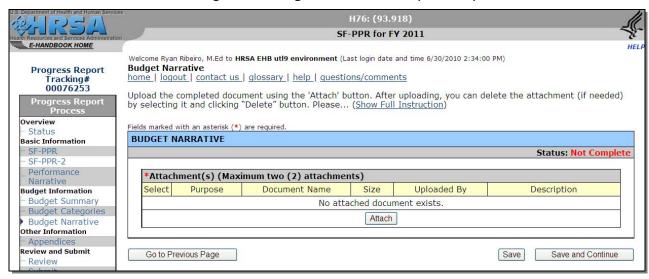


## 3.2.5.3 Budget Information: Budget Narrative (non H80 grants)

The **Budget Narrative Form** allows a user to upload up to two (2) attachments that provide a budget narrative/justification.

Click Budget Narrative on the Progress Report left side menu to access the **Budget Narrative Form (non H80)** (Figure 34), if it is not already displayed.

Figure 34: Budget Narrative Form (non H80)



- 1. To attach a budget narrative document, click Attach and follow the usual attachment procedures.
- 2. When you are finished attaching the document(s), click Save and Continue to save your work and proceed to the next form.

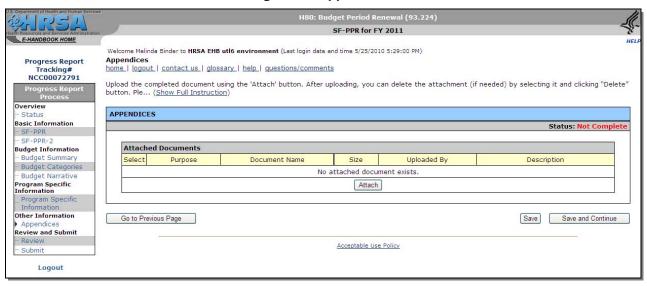


### 3.2.6 Appendices

The Appendices section allows you to attach standard attachments required for your grant program when submitting a progress report.

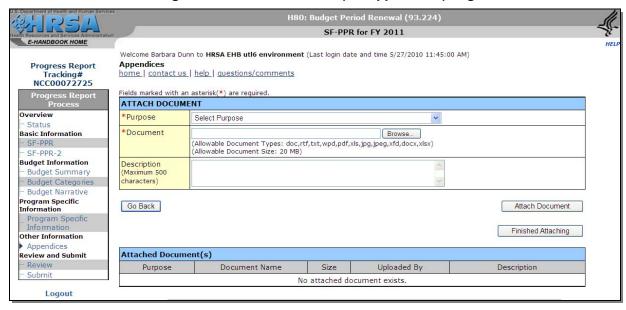
Click the Appendices link on the Progress Reports side menu (Figure 12) to access the **Appendices Form** (Figure 35), if it is not already displayed.

Figure 35: Appendices Form



- 1. Click Attach .
  - ▶ The Attach Document (for Appendices) Page (Figure 36) will be displayed.

Figure 36: Attach Document (for Appendices) Page

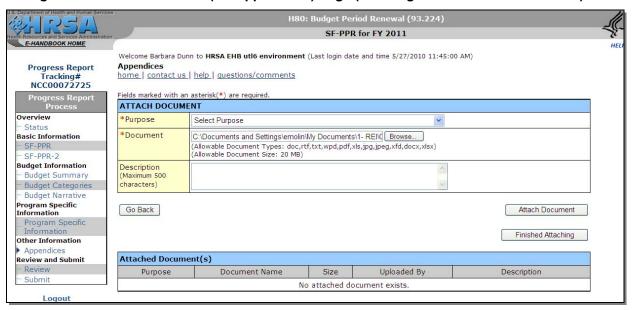


2. Select the purpose of the attachment from the *Purpose* drop-down.



- △ Only one attachment is allowed per purpose. Once you select a purpose, you cannot attach another document and select the same purpose.
- 3. Click Browse . . . and follow the standard Windows browse procedure to select the document to be attached in the Document box.

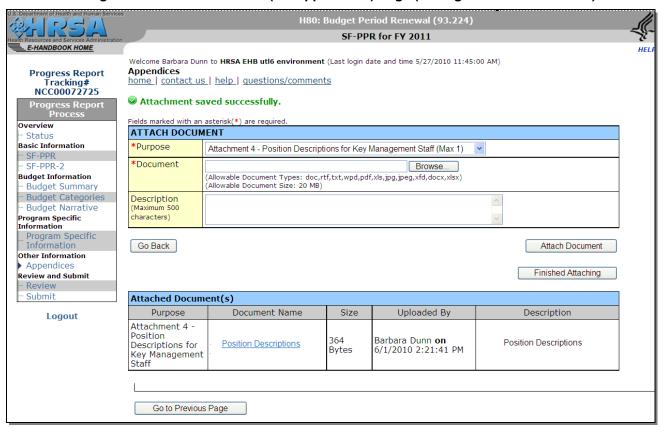
Figure 37: Attach Document (for Appendices) Page (Showing Document to be Attached)



- 4. Enter a description of the document you are attaching.
- 5. Click Attach Document to attach the document.
  - ▶ The **Attach Document (for Appendices) Page** will be re-displayed (Figure 38), listing the Document you attached under the heading *Attached Documents*.



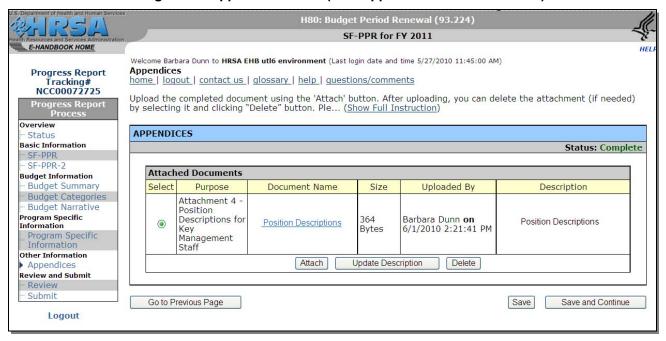
Figure 38: Attach Document (for Appendices) Page (Listing Attached Document)



- 6. Repeat steps 2 through 5 to attach any other appendix documents.
- 7. When you have completed attaching all the appendix documents, click Finished Attaching.
   ▶ The Appendices Form will be re-displayed (Figure 39), listing the appendix documents you just attached.



Figure 39: Appendices Form (with Appendix Documents Listed)



- 8. At this point, you can:
  - Click the <u>hyperlinked name</u> of a listed document to view it.
  - Click Attach to attach additional appendix documents, by following steps 1 through 7 (above).
  - Select a document and click <u>Update Description</u> to change the document's description via the <u>Update Description Page</u> (Figure 40).
  - Select a document and click Delete to delete the selected attachment.
- 9. When you are finished with your attachments, click Save and Continue to save the information and return to the Status Page (for Progress Report) (Figure 12).



**Figure 40: Update Description Page** 





# 3.3. Program Specific Information

Depending on the type of grant program, your Progress Report may not contain a Program Specific Information section.

If your program's Progress Report contains a Program Specific Information section, click the Program Specific Information link in the left menu and then follow the instructions on the screens to complete this section.



# 3.4. Review the Progress Report

The **Status Overview Page for the Entire Progress Report** (Figure 41) shows the completion status of each Progress Report form. All forms must be complete before you can submit your Progress Report.

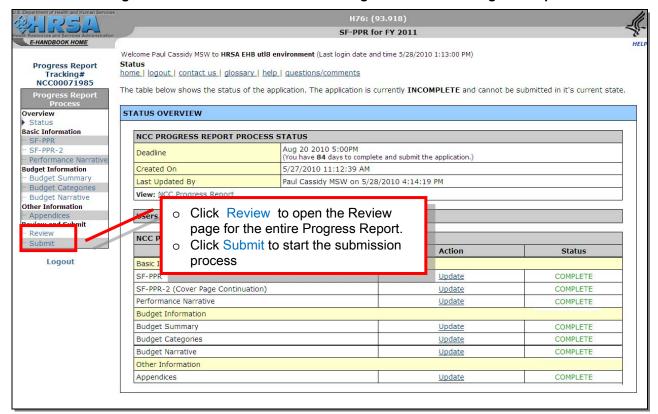


Figure 41: SAMPLE Status Overview Page for the Entire Progress Report

This status screen may appear differently, depending on your program.

- To view or print any Progress Report form, click Review in the Review and Submit section on the side menu (Figure 41).
  - ▶ The Review Page for Entire Progress Report will open in a Table of Content format (Figure 42).



Proceed To Submit

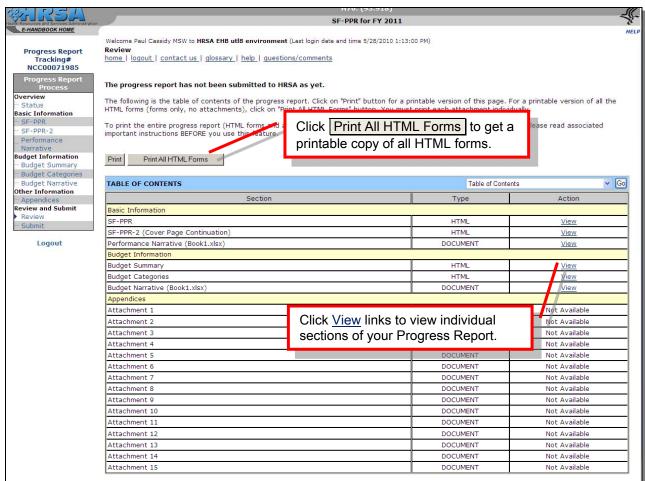


Figure 42: SAMPLE Review Page for Entire Progress Report

- The Table of Contents lists all sections in the Progress Report.
  - Use the View links in the Action column to view any section.
  - Click Print to get a printable version of the Table of Contents.
  - Click Print All HTML Forms to print all forms that are HTML i.e. which were not filled using attachments. Attachments can be printed by clicking on individual View link for DOCUMENT (attachment) type forms and then printing the document.
  - Click Proceed to Submit to go to the Status Overview Page for the Entire Progress Report (Figure 43) to initiate the Submit Progress Report process.



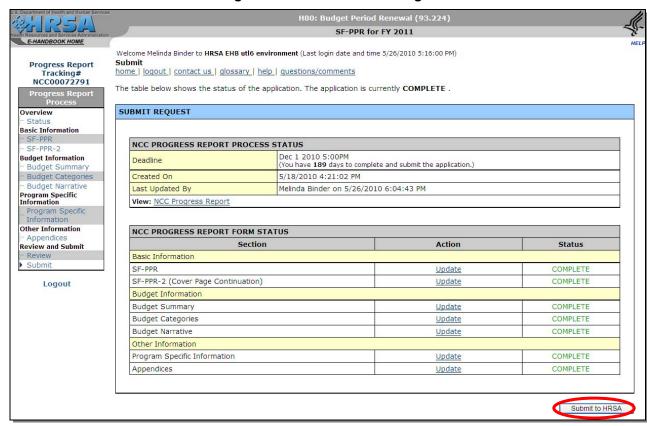
# 3.5. Submit Progress Report

Once all forms are complete, the Progress Report can be submitted to HRSA.

To submit the Progress Report, you must have the 'Submit' privilege.

- Click Submit under Review and Submit on the side menu of the Status Overview Page for the Entire Progress Report (Figure 41) to start the Submit Progress Report process.
- 2. If all the forms are marked COMPLETE, the Submit Page (Figure 43) will be displayed.

Figure 43: SAMPLE Submit Page



- 3. Click the Submit to HRSA button.
  - ► The Submit NCC Progress Report Certification Page (Figure 44) will be displayed.

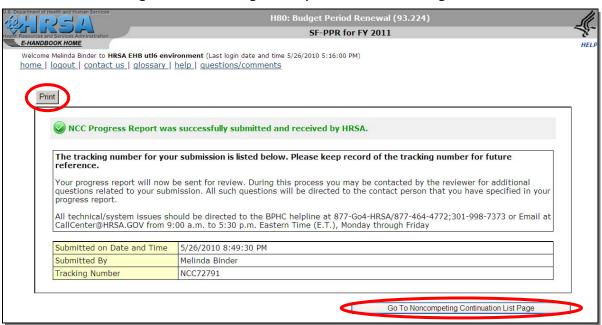


Figure 44: SAMPLE Submit - NCC Progress Report Certification Page



- 4. Check the box to electronically sign the Progress Report.
- 5. Click the Submit Report button to submit your Progress Report to HRSA.
  - ▶ The NCC Progress Report Confirmation Page (Figure 45) will be displayed.

Figure 45: NCC Progress Report Confirmation Page



- 6. Take note of the Tracking number
  - You may optionally print the confirmation page by clicking the Print button.
- 7. Click the Go to Noncompeting Continuation List Page to go to the Noncompeting Continuations Page (Figure 6) to view additional grants for which you can begin or edit other Progress Reports.



# 3.6. Submitting Revised Progress Report

## 3.6.1 Edit and Submit Change-Requested Progress Reports

Sometimes, after you submit a Progress Report, a HRSA reviewer may request that you revise the contents provided in the Progress Report.

If your Progress Report is *Change-Requested*, you will receive a *Change-Request Email*, similar to the one displayed below asking you to make specific revisions in the report:

## Figure 46: Sample Change-Request Email

From: reitester1@hotmail.com [mailto:reitester1@hotmail.com]

Sent: Tuesday, June 15, 2010 1:23 PM

To: Vaibhavi Patel

Subject: Noncompeting Continuation for Grant # : H80CS00317) - Change Requested by HRSA

A Change Request for Noncompeting Continuation has been requested by HRSA. Following are the details:

Grant Number H80CS00104

Grantee Name: KINSTON COMMUNITY HEALTH CENTER, INC.

Tracking Number: 78615

Budget Period: 12/1/2009-11/30/2010

Submitted on: 06/30/2010

Following Comments were added by the HRSA Reviewer for your information: Please change the budget summary.

This deliverable can be accessed in the EHBs by clicking the following link:

https://hrsautl5.reisys.com/webExternal/PostAward/deliverables.asp?deliverableTypeCode=3&DeliverableScheduleStatus=1, 2, 4

This Request will also be available in EHBs from the "Noncompeting Continuations" under Submissions sections of the Grant Hand Book. If you have any questions, please contact your project officer (PO).

For any questions regarding online submission, please contact the call center at 877-Go4-HRSA/877-464-4772/301-998-7373 or Email at CallCenter@HRSA.GOV.

NOTE: This is a system generated message. Please do not respond to this message.

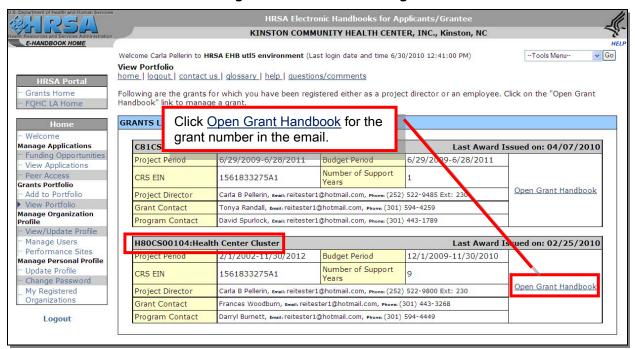
The mail was generated in the Development environment

After you receive the email you will need to edit and re-submit the Progress Report noted in the email message.

- 1. On the 'HRSA EHB Home (Welcome)' Page, click the View Portfolio link under the Grants Portfolio heading on the left side menu.
- 2. The View Portfolio Page (Figure 47) will be displayed.



Figure 47: View Portfolio Page



- 3. Click the Open Grant Handbook link for the grant number that was noted in the Change-Request Email.
- 4. The 'Welcome Page' for the Grant Handbook (Figure 5) corresponding to the link you clicked will be displayed.

Note that the screen contains a different left side menu than it did before.

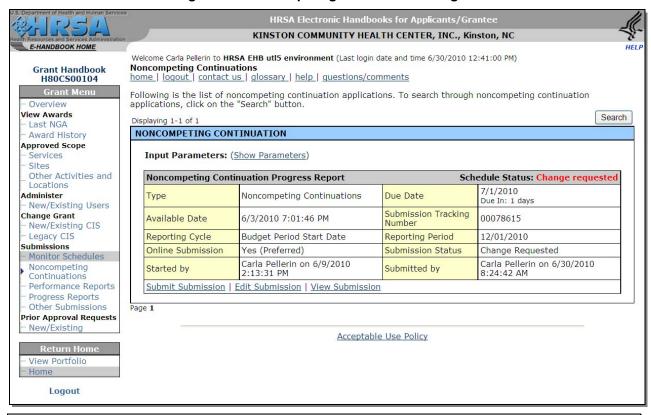
Depending on your program, your 'Welcome Page' for the Grant Handbook may appear differently, and may not contain all the left side menu items listed in this figure.

- 5. Click the Noncompeting Continuations link under the Submissions heading on the left side menu.
- 6. The Noncompeting Continuations Page (Figure 48) will be displayed.

Note that the *Schedule Status* for the *Change-Requested* Progress Report states **Change requested** at the top of its Progress Report information table.



**Figure 48: Noncompeting Continuations Page** 



Once you click the <u>Edit Submission</u> link, and you return to this page, the *Schedule Status* will change to *In Progress*.

- 7. Click the <u>Edit Submission</u> link for the Progress report that corresponds to the tracking number noted in the *Change-Request Email*.
- 8. The Status Page (for Progress Report) will be displayed.

Note that the screen contains a different left side menu than it did before. Use this left menu to navigate through the progress report.

Depending on your program, you may see one of the types of **Status Page (for Progress Report)** screens listed below (Figure 7, Figure 8, Figure 9, Figure 10).

- 9. Click the <u>Update</u> link for the section you need to revise, as per the HRSA reviewer's comments in the Change Request Email (Figure 46).
  - ► The corresponding page will be displayed.
  - A Refer to section 3.2 Standard Forms (SF-PPR) (on page 17) for details on entering the information.
- 10. If your *program's Progress Report contains Program Specific Information*. click the <u>Update</u> link next to Program Specific Information, to enter or revise any of the program specific forms,
  - ▶ The Status Page (for Program Specific Information) will be displayed (not shown).

Depending on the type of grant program, there may NOT be a section for Program Specific Information. In this case, instead of completing the Program Specific Information, a Performance Narrative will need to be uploaded as part of the progress report.

11. Submit the revised Progress Report.



A Refer to section 3.5 Submit Progress Report (on page 46) for the details of re-submitting the Progress Report.

### 3.6.2 Cancelled (Overridden) Change Requests

Sometimes a HRSA reviewer may review a Progress Report and decide to cancel (i.e., 'override') a Change Request. This can occur after you have resubmitted a change-requested Progress Report, or if you have not yet responded to a previous change-request in a timely manner.

Overriding Change Request action from HRSA reviewer will result in the grantee not being able to make revisions in the progress report. Further, the last submitted progress report will be considered for review by HRSA.

If your Progress Report is *Change-Requested (Overridden)*, you will receive a *Change-Request Cancellation Email*, similar to the one displayed below:

## Figure 49: Sample Change-Request Cancellation Email

**From:** reitester1@hotmail.com [mailto:reitester1@hotmail.com]

Sent: Tuesday, June 15, 2010 12:29 PM

To: Vaibhavi Patel

Subject: Noncompeting Continuation for Grant #: H80CS00134) - Change Requested cancelled by HRSA.

A Change Request for Noncompeting Continuation has been cancelled by HRSA. You will no longer be able to update this request. Following are the details:

Grant Number H80CS00104

Grantee Name: KINSTON COMMUNITY HEALTH CENTER, INC.

Tracking Number: 78615

Budget Period: 12/01/2009 - 11/30/2010

Submitted on: 06/30/2010

Following Comments were added by the HRSA Reviewer for your information:

This Request will also be available in EHBs from the "Noncompeting Continuations" under Submissions sections of the Grant Hand Book. If you have any questions, please contact your Project Officer (PO).

For any questions regarding online submission, please contact the call center at 877-Go4-HRSA/877-464-4772/301-998-7373 or Email at CallCenter@HRSA.GOV.

NOTE: This is a system generated message. Please do not respond to this message.

The mail was generated in the Development environment The mail was generated in the Development environment

After you receive this email, you will not be able to make revisions in the Progress Report. You will still be able to view the Progress Report. Since the Progress Report is in a submitted status you will have to first search for it before you can view it.

- 1. Follow <u>steps 1 5</u> in section <u>3.6.1 Edit and Submit Change-Requested Progress Reports</u> (on page 48).
- 2. The **Noncompeting Continuations Page** (Figure 50) will be displayed.

The page will probably state that "there are no records matching the search criteria listed above"



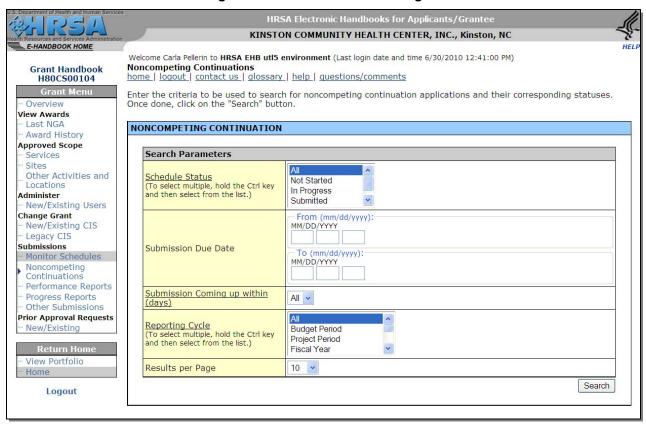
Figure 50: Noncompeting Continuations Page



- 3. Click the Search button.
- 4. The Search Parameters Page (Figure 51) will be displayed.



Figure 51: Search Parameters Page



- 5. Select All for **Schedule Status**, and click the Search button.
- 6. The **Noncompeting Continuations Page** (Figure 52) will be displayed, listing all your Progress Reports, including the submitted reports.



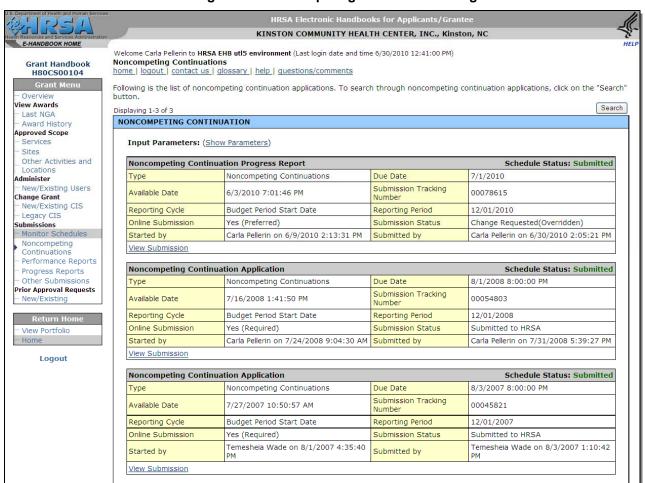


Figure 52: Noncompeting Continuations Page

- 7. Click the <u>View Submission</u> link for the Progress Report that corresponds to the tracking number noted in the *Change-Request Cancellation Email*.
- 8. The Review Page for Entire Progress Report will open in a Table of Content format (Figure 42).
- 9. You can now perform the following actions:

Page 1

- Use the View links in the Action column to view any section.
- Click Print to get a printable version of the Table of Contents.
- Click Print All HTML Forms to print all forms that are HTML i.e. which were not filled using attachments. Attachments can be printed by clicking on individual View link for DOCUMENT (attachment) type forms and then printing the document.
- Click Proceed to Submit to go to the Status Overview Page for the Entire Progress Report (Figure 43) to initiate the Submit Progress Report process.



# 4. Customer Support Information

**△** Use your Progress Report Tracking Number for all correspondence.

## 4.1. HRSA Call Center

For assistance with or using HRSA EHBs, call 877-GO4-HRSA (877-464-4772) or 301-998-7373 between 9:00 am to 5:30 pm ET or email callcenter@hrsa.gov.

Please visit HRSA EHBs for online help. Go to:

https://grants.hrsa.gov/webexternal/home.asp and click on 'Help'

# 4.2. HRSA Program Support

For assistance with PIN related questions, please contact your project officer.

**△** Do not call the project officer for technical questions related to HRSA EHBs.



## 5. FAQs

## 5.1. Software

#### 5.1.1 What are the software requirements for HRSA EHBs?

HRSA EHBs can be accessed over the Internet using Internet Explorer (IE) v5.0 and above and Netscape 4.72 and above. HRSA EHBs are 508 compliant.

IE 6.0 and above is the recommended browser.

HRSA EHBs use pop-up screens to allow users to view or work on multiple screens. Ensure that your browser settings allow for pop-ups.

In addition, to view attachments such as Word and PDF, you will need appropriate viewers.

### 5.1.2 What are the system requirements for using HRSA EHBs on a Macintosh computer?

Mac users are requested to download the latest version of Netscape for their OS version. It is recommended that Safari v1.2.4 and above or Netscape v7.2 and above be used.

Note that Internet Explorer (IE) for Mac has known issues with SSL and Microsoft is no longer supporting IE for Mac. HRSA EHBs do not work on IE for Mac.

In addition, to view attachments such as Word and PDF, you will need appropriate viewers.

### 5.1.3 What are the software requirements for GAAM?

Refer to the software requirements for HRSA EHBs. In addition, you will need Microsoft Word to complete GAAM unstructured forms.

### 5.1.4 What document types can I upload?

The following document types are supported in HRSA EHBs:

.DOC - Microsoft Word

.RTF - Rich Text Format

.TXT - Text

.WPD - Word Perfect Document

.PDF - Adobe Portable Document Format

.XLS - Microsoft Excel

A HRSA EHBs currently do not support MS Office 2007 formats (.docx, .xlsx, etc).